

August 10, 2005

Attn: FCC VoIP E911 Order Re: WC Docket No. 05-196 Subscriber Notification Report

#### Subscriber Advisory Actions:

Unity Business Networks has advised all customers of the capabilities and limitations of E911 Service provided. The date which is noted below is the date that all subscribers were initially notified.

Method: Email

Percentage of customers notified: 100%

Date: July 26,, 2005

## Quantification of affirmative acknowledgement:

Affirmative Acknowledgement as of August 10, 2005: 65% Estimation of non-acknowledgement by August 29, 2005: 0%

### Warning sticker distribution:

Unity has provided warning stickers to 0% of customers at this time.

Unity will distribute warning stickers to all affected customers no later than Sept 30, 2005.

Unity will distribute warning stickers via US-Mail to customers whose E911 services may be limited or not available. Unity will instruct these customers to place the stickers on or near affected phones and/or equipment.

#### Actions towards Non-Acknowledgement:

Unity will send a follow up email to any customers who have not acknowledge by August 15, 2005 advising them their service will be disconnected by August 30, 2005 if the customer fails to return and acknowledgement. Unity will also contact any remaining non-responsive clients via telephone by August, 25 2005.



## Subscriber Acknowledgement Records:

Unity is maintaining electronic copies of each subscriber's acknowledgement as well as a spreadsheet of the aggregate responses.

# **Unity E911 Compliance Contact:**

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